



Introduction

This document provides information about Workforce Dimensions updates. Kronos recommends that you read this document, and that you keep a printed copy.



Note: This update includes all previous updates to R3.x.

This document provides the following information about Workforce Dimensions:

- Information about documentation modifications.
- Information about new features.
- Descriptions of issues that were resolved in this update.

What's New?

3/9/19 (R3.10.0)

The feature(s) below were added for R3.10.0.

Issue Numbers	Feature	Description
Mobile		
None	Mobile App Version 2.1	<p>There is a new version of the Mobile App (Version 2.1) available in the iOS App Store and the Google Play Store. Note that this app version requires the mobile device to be running at least iOS Version 11.3 or Android Version 5.</p> <p>This version includes enhanced security to prevent rooted or otherwise compromised devices from accessing the system through the app.</p>
Timekeeper		
FLC-60358/ WFD-3259	Attestation Smart Views enhancement for sending UDM controller information to the Workflow Server	The application has been updated to send UDM controller information to the Workflow Server via Attestation Smart Views (as they were sent via other Smart Views). The UDM component of this feature was previously delivered with R3.9.0. This enhancement covers the Timekeeper component of this feature.

2/23/19 (R3.9.0)

The feature(s) below were added for R3.9.0.

Issue Numbers	Feature	Description
Information Access		
FLC-54471/ WFD-2309	Employee Search for Workforce Dimensions	Employee search functionality has been added for finding a single employee quickly from the appropriate employee group assigned to the employee (for example, by Employee ID or Last name). This functionality existed previously in

Issue Numbers	Feature	Description
		<p>Workforce Central as QuickFind.</p> <p>This feature can be enabled or disabled from the Manager – Department Manager > Employee Search FAP.</p>
Universal Device Manager		
FLC-59048/ WFD-3084	Attestation Smart Views enhancement for sending Universal Device Manager (UDM) controller information to the Workflow Server	The application has been updated to allow users to send UDM controller information to the Workflow Server via Attestation Smart Views (as they were sent via other Smart Views).

2/9/19 (R3.8.0)

The feature(s) below were added for R3.8.0.

Issue Numbers	Feature	Description
Timekeeper		
FLC-54249/ WFD-2286	API for punch Geolocation information	An API has been added to retrieve the Geolocation information on punches in order to create an exception report for managers.
Universal Device Manager		
FLC-56423/ WFD-2630	Improved Text on Leave Smart View after Choosing the "Hours" Duration	<p>When users submit a Time Off Request (TOR) from a clock, they are prompted to select a duration amount. This customer has 3 duration types available: Full Day, Half Day, and Hours.</p> <p>If the employee selects hours, they were brought to a summary screen with a submit button (despite the fact that they had not yet specified the number of hours for the request). On this summary screen, duration was displayed as "3 Hours". This confused users and made them think that the request was being made for 3 hours when the "3" was just representative of "Option #3 - Hours".</p>

1/25/19 (R3.7.0)

No new features were added for R3.7.0.



Note: There were no interim Workforce Dimensions update versions between R3.2.2 and R3.7.0.

1/10/19 (R3.2.2)

The feature(s) below were added for R3.2.2.

Issue Numbers	Feature	Description
Common Components		
FLC-52407/ WFD-1963	Location and Job descriptions in the Transfer panel	The Transfer panel will now contain Location and Job descriptions. It did not previously.

11/17/18 (R3.2.0)

The feature(s) below were added for R3.2.0.

Issue Numbers	Feature	Description
Scheduler		
FLC-44945/ WFD-757	API enhancement	Previously, the /commons/location_sets/multi_read API only returned the highest level node selected in the Organizational set. Two optional attributes have been added to the locationSet (expandToLocationType and span) which allow users to return all descendant nodes of the specified types. A new "orgPath" parameter has also been added to the response, which is a concatenation of properties "parentNodeRef" and "name".
FLC-44820/ WFD-723	API Enhancement for Schedule Groups and Employment Terms with a Start and End Date	HCM Person Import integration packs will now allow Schedule Group and the Schedule Group Assignment Start and End Dates updates via API.
Timekeeper		

Issue Numbers	Feature	Description
FLC-54372/ WFD-2296	Group Approval for Approving Overtime	The Group Approval feature available in Workforce Central v8.1 will now be available in Workforce Dimensions, allowing users to approve overtime more quickly for groups of employees.

In addition, the following API operation(s) were added for R3.2.0.

Domain	Resource	Operation	Method	URL endpoint
Common Resources	Custom Tiles	Retrieve All Custom Tiles	GET	/v1/commons/custom_tiles
Common Resources	Custom Tiles	Retrieve Custom Tile by ID	GET	/v1/commons/custom_tiles/{id}
Common Resources	Custom Tiles	Retrieve Custom Tiles	POST	/v1/commons/custom_tiles/multi_read
Common Resources	Custom Tiles	Create Custom Tile	POST	/v1/commons/custom_tiles
Common Resources	Custom Tiles	Update Custom Tile by ID	PUT	/v1/commons/custom_tiles/{id}
Common Resources	Custom Tiles	Delete Custom Tile by ID	DELETE	/v1/commons/custom_tiles/{id}
Scheduling	Coverage Counting Profiles	Retrieve Coverage Counting Profile by ID	GET	/v1/scheduling/coverage_counting_profiles/{id}
Scheduling	Coverage Counting Profiles	Retrieve Coverage Counting Profile by Name or All	GET	/v1/scheduling/coverage_counting_profiles
Scheduling	Coverage Counting Profiles	Retrieve Coverage Counting Profiles	POST	/v1/scheduling/coverage_counting_profiles/multi_read
Scheduling	Coverage Counting Profiles	Retrieve Coverage Counting Profile Assignment	GET	/v1/scheduling/coverage_counting_profiles/assignments
Scheduling	Coverage	Retrieve Coverage Counting	POST	/v1/scheduling/coverage_

Domain	Resource	Operation	Method	URL endpoint
	Counting Profiles	Profile Assignments		counting_profiles/assignments/multi_read
Scheduling	Location Profiles Option Sets	Retrieve Location Profiles Option Set by ID	GET	/v1/scheduling/location_profiles_option_set/{id}
Scheduling	Location Profiles Option Sets	Retrieve Location Profiles Option Set by Name or All	GET	/v1/scheduling/location_profiles_option_set
Scheduling	Location Profiles Option Sets	Retrieve Location Profiles Option Sets	POST	/v1/scheduling/location_profiles_option_set/multi_read
Scheduling	Location Profiles Option Sets	Retrieve Location Profiles Option Set Assignment	GET	/v1/scheduling/location_profiles_option_set/assignments
Scheduling	Location Profiles Option Sets	Retrieve Location Profiles Option Set Assignments	POST	/v1/scheduling/location_profiles_option_set/assignments/multi_read

10/27/18 (R3.1.0)

No new features were added for R3.1.0. However, the following API operation was added for R3.1.0.

Domain	Resource	Operation	Method	URL endpoint
Common Resources	Device Groups	Retrieve Device Groups	GET	/v1/commons/device_groups

Documentation Modifications

3/9/19 (R3.10.0)

No documentation modifications were made for R3.10.0.

2/23/19 (R3.9.0)

No documentation modifications were made for R3.9.0.

2/9/19 (R3.8.0)

No documentation modifications were made for R3.8.0.

1/25/19 (R3.7.0)

The documentation modification(s) below were made for R3.7.0.



Note: There were no interim Workforce Dimensions update versions between R3.2.2 and R3.7.0.

Issue Numbers	Description
Attendance	
FLC-58586/ WFD-3019	When accessing the online Help, the attendance reports under standard reports listed the following seven reports, despite that only the first three attendance reports noted below are available in Workforce Dimensions: <ul style="list-style-type: none">• Attendance Action Detail Report• Attendance Analysis Report• Attendance Incident Details Report• Attendance Balances Report• Employee Attendance Profiles Report• Employee Discipline• Perfect Attendance Report
Common Components	
FLC-57580/ WFD-2864	The documentation for Control Center functions for "Approve a Request" and "Add Comments" incorrectly indicated users could select multiple requests at once; the icons were grayed-out (disabled) when selecting more than one request at a time.

Issue Numbers	Description
Timekeeper	
FLC-58976/ WFD-3071	In the online Help, when searching for "timekeeping alert" and clicking on Configure a timekeeping alert profile, step 3 was inaccurate as compared with the actual options listed in the Timekeeping Alerts.
FLC-58455/ WFD-2995	<p>The following updates were made to the documentation:</p> <ul style="list-style-type: none"> • The online Help referenced Organizational Map instead of Business Structure in multiple help articles. • The Schedule Zone graphic in the article "Configure coverage by zone or shift set" was incorrect, it showed the Night Zone as overlapping with the Day Zone. The "Night Zone 11 p.m.-3 p.m." has been updated to "Night Zone 11 p.m.-7 a.m." • In the "Configure coverage by zone or shift set" help article, the section on "Configure Schedule Zone Sets" was missing all of its content except for the top note.
FLC-58439/ WFD-2988	In the "Configure Self-Schedule Settings" Help article, the following line was present "12. From Location Filtering, select Primary Job Only, Primary Location Only, or Employee Job Transfer Set." However these options do not exist in the application, so this step has been removed.

1/10/19 (R3.2.2)

No documentation modifications were made for R3.2.2.

11/17/18 (R3.2.0)

The documentation modification(s) below were made for R3.2.0.

Issue Numbers	Description
Common Components	
FLC-52612/ WFD-1998	The online Help was incorrect when referring to Overtime Allocation. It referenced labor levels (a Workforce Central term), instead of labor categories.
Information Access	
FLC-53664/ WFD-2201	The online Help has been updated to reflect the following relationship between the Default Tenant Locale and the behavior of Support Accounts:

Issue Numbers	Description
	When logging into a tenant with a Services or Support Account, the account will use the default locale policy assigned to the tenant. The only way to change the locale of the Support Account is to change the default locale policy of the tenant.
Scheduler	
FLC-54625/ WFD-2329	When searching for topics in the online Help for the following terms, no relevant content was being returned, even though information existed: <ul style="list-style-type: none"> • Schedule Generator • Schedule Generation Strategy • Location Category
FLC-53894/ WFD-2230	There was incorrect online Help Text in Administration > Application Setup > Employee Self-Service > Request Subtypes .
Timekeeper	
FLC-52662/ WFD-2006	The "Transfer Continuation" section of the Help topic for "Pay Rules" mentioned labor account transfers (a Workforce Central term), instead of labor categories.

10/27/18 (R3.1.0)

No documentation modifications were made for R3.1.0.

Resolved Issues

Within each section, issues are listed in descending, numeric order.

3/9/19 (R3.10.0)

The issues below were resolved for R3.10.0.

Common Business

[FLC-60386/](#) [WFD-3268](#) Integration from Timekeeper to HCM either failed with the following error, or completed but processed no data or time.

"[Function: getStartEndDate, Date Format (Step 5)]: DateFormat cannot parse '1': java.text.ParseException: Format.parseObject(String)"

Common Components

[FLC-59578/](#) [WFD-3155](#) Business-structure based reports and Dataviews were not returning data.

[FLC-58828/](#) [WFD-3060](#) If a manager attempted to edit an employee transfer set that contained a location that was not in the manager's Employee Group, the edit page would attempt to load but would not open. An error message did not appear to alert the manager that editing was unavailable to them. The following error message now appears to inform the manager:

"Editing unavailable: A location in the employee's Transfer Set is not in the manager's Employee Group".

Platform

[FLC-60401](#) Attempts to export translation data from **Application Setup > System Configuration > Translation > User Interface** failed with the following error:

"Unknown error: Contact your system administrator."

[FLC-60383](#) When symbolic amounts were requested from a process model that was deployed in a workflow, they were not being translated according to the user's locale policy. They were being returned in the default tenant language (American English).

[FLC-60304/](#) [WFD-3239](#) When users ran the "Bi Actuals" and "Hours by Segment" custom reports, they sporadically contained no data in the "Pay Code Name" and "Pay Code Type" columns when the reports were first run. Users needed to run these reports two or more times in order for the data for these columns to populate.

[FLC-59515/](#) [WFD-3145](#) A number of user-created Hyperfinds performed poorly when run for pay period-based timeframes. These Hyperfinds now complete in under 5 seconds.

[FLC-59148/](#) [WFD-3088](#) When users employed the mobile app to log into Workforce Dimensions, they could access the Workforce Dimensions application and verify that it displays correctly. When users then logged out and tried to log back in, the application failed to load completely. A blank white home screen with a loading icon was displayed.

FLC-58313/ Due to an unnecessary use of the synchronized keyword in the sendToRouter() method, over a thousand
WFD-2978 threads were being blocked waiting on
`com.kronos.wfc.commonapp.email.business.events.MessageHelper.`

Scheduler

FLC-60134/ The Employee default comment does not work in the Time Off Request subtype because it was never
WFD-3217 implemented.

FLC-59710/ When making a Paycode edit in the Schedule Planner, all Paycodes were listed in the Paycode drop-down of
WFD-3174 the Add Paycode panel instead of only the Paycodes the managers had access to.

FLC-58441/ Target hours in an employees schedule displayed as a negative variance. The same variance for the same
WFD-2996 timeframe displayed as a positive number in the timecard.

FLC-55978/ If any of the existing Visibility Periods used a Hyperfind that was not included in the manager's Hyperfind
WFD-2546 Profile, Employee Visibility Periods never loaded and an error appeared.

Timekeeper

FLC-60150/ In the timecard, if the selected date range included the last day of the previous pay period then multiple blank
WFD-3151 rows appeared in the timecard before the actual punches for the current pay period.

FLC-57250/ High memory usage and over 2,000 live threads (1,447 that were blocked on HyperFindProfile) were causing
WFD-2801 severe performance degradation on a Background Processor (BGP) server.

FLC-54375/ When a Rules Analysis was run on a timecard for a signed-off period, the Rules Analysis did not populate
WFD-2295 with data and a message appeared that did not clarify the error.

Universal Device Manager

FLC-61396/ Because UDM was checking if Smart Views were "out of sync" by placing an entry on the message queue
WFD-3435 every 15 minutes for each tenant, UDM could not complete its processing in environments with a hundreds of
tenants (for example, a message has been queued every 2 seconds in a 490-tenant environment). This
caused issues such as Soft Keys disappearing from devices.

FLC-60306/ A defect in UDM's processing of biometric un-enrollments that were uploaded from a terminal caused
WFD-3250 overlapping punch data not to be written to the UDM database.

Mobile

FLC-60784/ Users in an single sign-on (SSO) environment were unable to log in to their tenant through the Mobile App. An
WFD-3323 "Error 500" error was appearing.

FLC-57010 When the Workforce Dimensions session was in a background state (such as in the app tray), the content
was visible. Background content should be blurred to protect sensitive information.

2/23/19 (R3.9.0)

The issues below were resolved for R3.9.0.

Common Business

[FLC-60778/](#) [WFD-3337](#) The HCM People Import did not update the employee base rate of pay used in Timekeeping.

[FLC-59291/](#) [WFD-3100](#) HCM People Import uses the Time and Labor Profile effective date to update employee records in Workforce Dimensions Timekeeper (such as Accrual Profile, Employment Terms, and Pay Rule).

The process was changing the start dates for these profiles even if there isn't a change to that specific profile. This resulted in time-based Profiles, like the Accrual Profile, calculating incorrect balances.

Common Components

[FLC-59828/](#) [WFD-3188](#) Following an update to R3.7.0, Organizational Sets were assigned to the wrong location or department.

Human Capital Management

[FLC-56167](#) Custom tiles label values were not displaying as the Custom Tile name on the Dashboard page.

Integration Hub

[FLC-58829/](#) [WFD-3055](#) Integration aborted after a Security Validation error appeared.

Key Performance Indicators

[FLC-59791](#) Historical Load was taking more than expected time to complete. Also, Historical Load was showing a status of "Completed" before completing all increments.

[FLC-58473/](#) [WFD-3000](#) A dataview that contained a column for Short Shift exceptions did not accurately provide the correct exception count after a manager marked a short shift exception as reviewed.

[FLC-56169](#) The Dataviews and Charts on the Homepage were not reflecting new Transaction Totals, including the Late In chart.

Platform

[FLC-60281](#) IsPublish=False was causing an issue in Reports files.

[FLC-59509/](#) [WFD-3146](#) After changing a person's adjustment rule assignment via the API, the People Audit Report did not include the changes.

[FLC-56812](#) The RollingFileManager class was contributing to sync issues during scalability tests.

Scheduler

[FLC-60361/](#) [WFD-3263](#) When creating a schedule using the Schedule Generator, the system created open shifts when shift assignments were possible.

[FLC-58029/](#) [WFD-3137](#) The Daily Coverage and Coverage tabs in the Schedule Planner were slow to open when there was a large number of jobs.

Timekeeper

[FLC-58216/](#) [WFD-2929](#) For some employees with a repeating Paycode over an extended period of time, hours stopped being calculated after a seemingly random date in the selected timeframe.

[FLC-58211/](#) [WFD-2949](#) When running an Exceptions Report, dates that were outside of the selected time period appeared in the report.

[FLC-57740/](#) [WFD-2889](#) In the timecard, when you made an edit or attempted to reset accruals it would take between 60 and 300 seconds to reload the timecard.

[FLC-57703/](#) [WFD-2881](#) Intermittently, some historical corrections were being duplicated with the same amount, Paycode, and historical date. The only difference was the effective date.

[FLC-56960/](#) [WFD-2726](#) When a Paycode was entered via the schedule, intermittently a user could save the schedule with a negative accrual balance. Saving should not have been allowed with a negative accrual balance and an error message should have been triggered to notify the user.

[FLC-56668/](#) [WFD-2865](#) For payroll integrations with large numbers of records, there was an issue using the multi_read API for Payroll extract that resulted in a Socket Read timeout.

Universal Device Manager

[FLC-60590](#) Because the Smart View icon mapper in UDM was not resolving the version suffix in the names of Smart View business processes, all Smart View icons appeared as stars in UDM and on the InTouch terminal.

[FLC-59824](#) On an InTouch device, the View Timecard Smart View was displaying a date range in an incorrect format within a header (for example, "2019-01-27-2019-01-27"), regardless of the user's locale policy as defined in the **People Editor > Access Profiles** page. This incorrect display was in the calendar and detail views.

[FLC-59725/](#) [WFD-3150](#) When a user attempted to submit a time-off request at an InTouch terminal on which the French locale policy was set, the durations that were displayed for selection (for example, Full day, Half day, and 1st half day) were not translated to French.

[FLC-59496/](#) [WFD-3127](#) The heading "Sub Types" was not translated in the Request Time Off Smart View user interface.

2/9/19 (R3.8.0)

The issues below were resolved for R3.8.0.

Common Components

[FLC-58073/](#) [WFD-2940](#) Users were unable to move Locations on the Business Structure.

[FLC-57850/](#) [WFD-2910](#) Even though the Locale Policy was set to show the date format used in Australia, the **Integration Dialogue** > **Calendar** displayed the US date format.

[FLC-57392/](#) [WFD-2836](#) Intermittently, when attempting to select a different Employee Group for a manager in People Information, the change was not saved and reverted to the previously assigned Employee Group.

[FLC-57268/](#) [WFD-2806](#) After moving a location on the Business Structure, the primary job assignment for an employee was changed but the change was not reflected in Dataviews, the timecard, or history.

[FLC-57073/](#) [WFD-2940](#) When salaried employees accessed the View Timecard Smart View at the clock, the Smart View showed doubled totals for each day for which they entered hours on their timecards.

Information Access

[FLC-57061/](#) [WFD-2649](#) A Business Structure Dataview displayed a blank name for some locations and jobs after drilling down to employee details.

Platform

[FLC-59019](#) Various standard and custom reports sometimes did not display data.

[FLC-58266/](#) [WFD-2957](#) When attempting to edit a report, an "Render report failed." error appeared, and the report appeared to be corrupt.

[FLC-58003/](#) [WFD-2945](#) SSO was not working. A login was hanging with a status of 'in progress' on an OpenAM login page.

[FLC-57954](#) When running the Hours by Segment report with 30 days of data, the report did not complete.

[FLC-57704/](#) [WFD-2871](#) When using an ad hoc Hyperfind that contained employees working in the specified time period, the Time Detail report failed with the following error:

"Time Detail Report failed. Unable to resolve Employee-ID for the specified request parameters. Would you like to delete this report?"

If the same criteria was saved as a personal Hyperfind, the report completed successfully.

[FLC-57166](#) Custom reports and the Hours by Segment report were taking too long to complete.

[FLC-55307](#) The cleanup_references custom action was failing on a specific node.

[FLC-54629/](#) [WFD-2331](#) The translation of several items for the French (France) (fr_FR) locale in menus and setup pages was incorrect.

[FLC-50884](#) When running a report for a location that included inactive or terminated employees, the report failed with the following error:

"Error WCO-106163 - Unable to resolve Employee-ID for the specified request parameters"

Reports now run correctly: Inactive employee data is included in the report and terminated employee data is not included in the report.

Scheduler

[FLC-51809/](#) [WFD-1880](#) It wasn't possible for a manager to delete a specific shift for a specific employee.

[FLC-57343/](#) [WFD-2824](#) When editing and saving schedules in the Schedule Planner, the system did not update in a timely fashion.

Timekeeper

[FLC-58363/](#) [WFD-2987](#) When performing a labor category transfer for a project view timecard employee, the transfer entries in the timecard appeared in the reverse order from what appeared on the Totals tab.

[FLC-58309/](#) [WFD-2972](#) In People Information, users were allowed to assign Accrual Profiles with effective dates that were in a signed off timeframe. This should not have been allowed and an error message should have been triggered to notify the user.

[FLC-58210/](#) [WFD-2937](#) Some Dataviews showed data for a date range instead of the selected pay period. This caused some information in the Dataview to be incorrect if there were employees in the Dataview that had pay periods with different date ranges (for example, weekly versus bi-weekly).

[FLC-57835/](#) [WFD-2904](#) Intermittently, a person import returned the following error for the Transaction Assistant:
"An unexpected non-SQL system error has occurred. Please contact your system administrator. The system log file may have more detailed information that will be required to troubleshoot this issue."
This error was not valid, as the transaction was resubmitted without change and a valid error message then appeared ("the person number for the employee's supervisor could not be found").

[FLC-57466/](#) [WFD-2849](#) If a holiday occurred on the last day of the current pay period, users were unable to see the holiday in a project view timecard.

[FLC-57417/](#) [WFD-2896](#) Users were unable to export from Setup Data Manager (SDM). The SDM export application displayed the following message:
"System Errors: Please contact your system administrator."

[FLC-57013/](#) [WFD-2751](#) Intermittently, the timecard would not open and users were unable to add shifts for employees.

[FLC-56998/](#) [WFD-2705](#) Overtime rules that were configured to trigger only from Paycode edits were not observed unless the Paycode edit on the timecard equaled exactly the value selected for Overtime Starts After. If the Paycode amount was greater than that value, the overtime rule did not trigger.

[FLC-56153/](#) [WFD-2581](#) Employees whose Function Access Profile (FAP) allowed Labor Category transfers were receiving an error when they attempted to perform an appropriate Labor Category transfer.

[FLC-56342/](#) [WFD-2620](#) The Accrual Transaction Dataview correctly showed totals for floating holiday and paid time off, while the Dataview for Employee Hours and the timecard did not show the correct balance. The incorrect balance also appeared in the export.

[FLC-55776/](#) [WFD-2508](#) When viewing a previously signed-off pay period in the timecard, when users clicked the Audit tab, an error message appeared.

[FLC-55100/](#) [WFD-2407](#) Payroll administrators experienced performance delays when editing and saving timecards, and when viewing add-ons (such as Accruals).

Universal Device Manager

[FLC-58982](#) Smart Views in UDM are based on Process Models. Every Process Model from the `wpm_oob.properties` file should be deployed on a provisioned tenant. However, during the upgrade process on a given tenant, new Process Models were not being deployed in UDM (even when configured in `wpm_oob.properties`).

[FLC-58134/](#) [WFD-2947](#) Non-biometric employees did not receive a prompt to biometric enroll at the InTouch terminal when there are biometric employees checked in People information and the Biometric setting for the InTouch was set to "Enforce Biometric Verification."

[FLC-56089/](#) [WFD-2567](#) When users initiated a time-off request from a device and, when prompted for a Start Time and an End Time, entered a single digit (such as 9 instead of 900 for 9 AM), an error appeared. Because the error consisted of only a red bar with a red x icon and contained no descriptive text, users lacked information about how to fix the problem and complete the request.

[FLC-55825/](#) [WFD-2513](#) When employees opened a Smart View on an In Touch device, it displayed the date in YYYY-MM-DD format regardless of the locale policy that had been configured.

1/25/19 (R3.7.0)

The issues below were resolved for R3.7.0.



Note: There were no interim Workforce Dimensions update versions between R3.2.2 and R3.7.0.

Cloud OSS

[FLC-51190](#) Sensitive information was being displayed to users. Error messages should have been configured properly for the TMS, WFM, OpenAM and IDP services.

Common Business

[FLC-56700](#) In People Information, when selecting a location for the employee's primary job, the heading on the Location panel was not externalized. This resulted in an English heading in localized versions.

Common Components

[FLC-57141/](#) [WFD-2777](#) Importing a large number of locations (8000+ locations) generated an "max_stack_depth" error, causing the Setup Data Manager (SDM) import to fail.

HCM Integration

[FLC-59291/](#) [WFD-3100](#) HCM People Import uses the Time and Labor Profile effective date to update employee records in Workforce Dimensions Timekeeper (for example, Accrual Profile, Employment Terms, and Pay Rule). The process was changing the start dates for these profiles even if there wasn't a change to that specific profile. The result caused time-based Profiles, like the Accrual Profile, to calculate incorrect balances.

Integration Hub

[FLC-56860/](#) [WFD-2754](#) Performance of Universal and PBJ Payroll Export integrations have been improved.

[FLC-56816/](#) [WFD-2796](#) Transaction Assistant failed if < or > characters were in the data payload. Now, an error message indicates if invalid characters block an integration run.

Platform

[FLC-57266/](#) [WFD-2809](#) The Delegate Authority business process was failing because manager delegation did not switch roles. The Custom Beans Function Access Profile (FAP) must be set to Allowed. The delegation request now uses the personId of the logged-in user.

[FLC-55615/](#) [WFD-2632](#) When the My Timecard menu item was removed from the My Information page, the My Calendar menu item was also removed.

Scheduler

[FLC-59118/](#) [WFD-3075](#) When a Paycode was added in Schedule Planner for an employee, the pay code slider window took more than 30 seconds to load. It was expected to load within five seconds.

[FLC-56999/](#) [WFD-2743](#) When approving a Time Off Request (TOR), if a manager clicked Approve multiple times while the request was processing, the system added multiple Paycodes to the schedule.

[FLC-56723/](#) [WFD-2642](#) When creating open shifts in the Schedule Generator/Workload Planner, the shift label (from the shift template) did not display.

[FLC-56270/](#) [WFD-2603](#) When an employee attempted to start a Shift Swap Request through My Calendar, the following error appeared:

"Some Unknown Error Occurred. Error Details Not Available."

Additionally, users were prevented from continuing with or submitting their request.

[FLC-54996/](#) [WFD-2386](#) When attempting to access Workload Setup page, an error appeared, referencing an HTML Framework exception.

[FLC-53953/](#) [WFD-2238](#) On the home page, My Time Off tile had no time off request types available, due to visibility periods not working properly.

Timekeeper

[FLC-58021/](#) [WFD-3104](#) The callable Totalizer did not always returning the correct values when provided with schedule changes. It was also not emptying its cache fast enough when an employee was marked for totalization. This caused it to return incorrect values immediately after schedule changes were saved. In addition, the Totalizer did not process projected hours correctly.

[FLC-57652/](#) [WFD-2852](#) On the Target Hours tab of the timecard, all date patterns that were defined in the employment terms appeared. Only the selected date pattern should have appeared.

[FLC-57590/](#) [WFD-2860](#) When selecting the Target Hours tab in the Schedule Planner for a Location (for the Current Pay Period or any pay period), it took several minutes to load the data.

- FLC-57503/** An On Premise Custom Report and On Premise Dataview did not show all employees who were clocked in
WFD-2858 through the system. Timecards did show the punches for the employees that were missing from the report and Dataview.
- FLC-57308/** When reviewing totals in a Dataview, incorrect totals appeared for some employees.
WFD-2805
- FLC-57218/** The Payroll Export API was exporting data for a date range that did not match the actual Previous Pay Period
WFD-2800 date range. This issue only occurred for some employees, and only intermittently.
- FLC-57203/** In the timecard, when adding punches during a shift guarantee window and clicking Save, totals were not
WFD-2792 updated to reflect the changes unless the page was refreshed.
- FLC-57006/** Edits and sign-offs in the timecard took an excessive amount of time.
WFD-2750
- FLC-57005/** Opening an employee timecard took an excessive amount of time.
WFD-2749
- FLC-56946/** Payroll totals were not consistent between consecutive runs of payroll export integrations, and did not match
WFD-2734 the correct totals in timecards. The pay period database query now correctly retrieves date ranges in the cache for multiple employees, and the integration exports the correct payroll totals.
- FLC-56695/** Column headers on the timecard landing page were not externalized, resulting in English headers in localized
WFD-3112 versions.
- FLC-56085/** After selecting the Home button from the main menu, a blank page appeared.
WFD-2568
- FLC-55711/** For some custom reports, data that appeared in the Report Designer did not appear when the report was run.
WFD-2497
- FLC-55486/** The My Timecard menu item appeared for employees, even though their Function Access Profile did not
WFD-2425 allow them to access this functionality.

1/10/19 (R3.2.2)

The issues below were resolved for R3.2.2.

Common Business

- FLC-56694/** The Save button on the People Information page was not activating at the appropriate times.
WFD-2786
- FLC-56636/** The HCM People Import integration failed when it encountered duplicate employee IDs, and the error
WFD-2673 message was not informative. Now this integration filters and ignores duplicate records so that it imports records correctly.

Common Components

- [FLC-57438/](#) [WFD-2843](#) For the HCM Payroll Export integration, the totals in the run summary were for all employees selected by the Hyperfind instead of only those employee selected for processing based on the selection criteria. The run summary now displays data correctly based on the employees being processed.
- [FLC-56770/](#) [WFD-2703](#) Following an upgrade to R3.2.0, an error was appearing in Setup Data Manager (SDM).
- [FLC-55432/](#) [WFD-2464](#) When overriding weekly overtime rules from People Information, when users selected the Specify Limit option and entered a value greater than 24, an error appeared.

Platform

- [FLC-57718/](#) [WFD-2873](#) When users accessed the View Schedules Online Smart View at a terminal, selected the current pay period, and clicked Submit, the message "Connecting to server please wait" appeared.
- After a few seconds, the following error appeared:
- "Error: Remote Server Unavailable."
- [FLC-57673/](#) [WFD-2879](#) After selecting a Location in the Current Schedule, the data did not load and the process timed out.
- [FLC-56433/](#) [WFD-2607](#) When using a Hyperfind filter under **Time Management > Jobs**, jobs below the selected business structure node were not listed and had to be selected individually.
- [FLC-56228/](#) [WFD-2585](#) When users with a time zone set to Sydney (Australia) logged into Workforce Dimensions where the tenant's default locale was Australia, and gave Manager Delegation to another user with a start date of today, even after the delegation was accepted the role change was not available until the next day.
- [FLC-53454/](#) [WFD-2477](#) When users set up an event in Event Manager to run at or after 8 PM on Sunday, the Next Run date was being saved incorrectly as Saturday. If the event was set up to run before 8 PM on Sunday, the Next Run date was being saved correctly as Sunday. Similar behavior was exhibited when an event was set up to run on a particular day each month. If it were set up to run at or after 8 PM on that day, the Next Run date was being saved incorrectly as the previous day.
- [FLC-53323/](#) [WFD-2446](#) When users set up an event in Event Manager to run at a specified date and time, the date and time in the Universal Time Coordinated (UTC) time zone were being saved, not the date and time in the user's time zone. As a result, the event was not being triggered at the time that users had intended.

Scheduler

- [FLC-58018/](#) [WFD-2942](#) When creating a Time Off Request (TOR) from the Event tab for one day, the next day was also selected.
- [FLC-56907/](#) [WFD-2727](#) After clicking the + sign to add a new segment in Workload Shift Sets, the page reloaded. This issue occurred for both new and existing sets.
- [FLC-56623/](#) [WFD-2687](#) Updates to Workload Planner did not occur.

- FLC-56578/
WFD-2666 Despite being configured correctly to show shifts and transfers, My Calendar did not display posted shifts despite the schedule location being posted.
- FLC-55855/
WFD-2533 A schedule rule violation occurred even though the minor rule set was configured correctly for a specific age group. The system now verifies that the age is correct in the minor rule set in addition to verifying the type of day assignments.
- FLC-55849/
WFD-2518 Although the default locale policy was configured correctly, the time displayed in the browser did not match the time on the user's PC.
- FLC-55843/
WFD-2530 Managers were unable to approve a Time Off Request (TOR) without setting the FAP Control Point for Pay Code Values Profile to Allowed.
- FLC-55788/
WFD-2517 The following error appeared when there were blocking rule violations, for example, the dataset included minors without a Minor Rule Set or School Calendar assigned in their People Record:
"Some Unknown Error Occurred. Error Details Not Available."
The error message is now more descriptive:
"The schedule cannot be saved because of blocking rule violations. minor: Has no minor rule assignment."
- FLC-55783/
WFD-2512 When adding a Schedule Pattern, the system took 60+ seconds to react. The more transfers contained in the Schedule Pattern, the longer it took to react.
- FLC-54432/
WFD-2473 Employees were unable to view scheduled transfer information on a mobile device.
- FLC-53904/
WFD-2231 On the Timecard Totals tab, part of the Labor Category string did not display.
- FLC-53431/
WFD-2269 After creating a pattern template with any availability segment and then exporting the pattern template to a zip file via SDM, the following error appeared:
"Some Unknown error Occurred. Error Details Not Available."

Timekeeper

- FLC-58453 For users with UK locale settings, when adding a new holiday in application setup and saving, a start and end date error appeared and all existing holiday start and end dates were changed to NaN/NaN/NaN.
- FLC-57652/
WFD-2852 On the Target Hours tab of the timecard, all date patterns that were defined in the employment terms appeared. Only the selected date pattern should have appeared.
- FLC-57423/
WFD-2814 For users with UK locale settings, accrual dates appeared in US date format. When adding a new date, UK date formats initially appeared, but reverted to US date format upon save.
- FLC-57258/
WFD-2812 Intermittently, the transfer cell in the timecard was not in edit mode even though the user was still active in the cell.
- FLC-56864/
WFD-2725 In the timecard, after making an edit to a punch and then clicking in the cell to the right (the transfer cell), the Save button was not activated and the timecard became unresponsive.
- FLC-56785/
WFD-2677 For managers whose Function Access Profile (FAP) access control point (ACP) for **Department – Manager > Timecard Editor for Managers > Timecard access** was set to All but Self, when editing the timecard the

drop-down list of transfers was not saved.

- FLC-56716/** Following an upgrade to R3.2.0, custom read only reports, which were correct before the upgrade, were
WFD-2691 blank.
- FLC-56667/** In the timecard, users were not able to add punches (the + button was missing) for employees that had shifts
WFD-2681 that crossed the day divide.
- FLC-56666/** In the timecard, when attempting to enter a transfer to a day that already had a punch, the transfer was not
WFD-2680 retained and the timecard refreshed with data from the first employee on the timecard landing page.
- FLC-56140/** In Dataviews and reports, accrual reporting periods were not being set correctly and therefore represented the
WFD-2578 data incorrectly.
- FLC-56032/** Some employees failed to totalize due to a foreign key violation. In addition, this caused incorrect exports of
WFD-2558 employee amounts in the API.
- FLC-55885/** When creating a report using audit data, the date format that appeared in the report did not reflect the format in
WFD-2538 the timecard's audit trail.
- FLC-55883/** When users entered a Paycode in the employee timecard, if using Internet Explorer 11, the Paycode would
WFD-2535 intermittently disappear.
- FLC-55667/** Several issues were observed for transfers in the timecard:
WFD-2527
- The Calculate Totals and Save buttons were not enabled when a transfer was specified for an existing pair of punches.
 - When a transfer was added as part of a Punch/Transfer or InPunch/Transfer/OutPunch edit, the Save and Recalculate totals buttons were enabled but did not perform the action when selected.
 - Some punches moved to another row while the transfer remained in the initial cell.
 - Saved transfers disappeared when the timeframe was changed and then changed back.
 - Transfers from one pay period were appearing in the same cell in another pay period.
- FLC-55653/** The default work rule appeared in the transfer column of the employee timecard.
WFD-2463
- FLC-55626/** In a Dataview, when attempting to add a Paycode using a group edit with a single date range selected, a
WFD-2484 "Page Not Found" error appeared.
- FLC-55565/** When viewing a timecard for the previous pay period, if the employee had worked a shift that crossed the day
WFD-2468 divide and the pay divide, the totaled hours for the previous pay period were incorrect at sign off. This occurred because the total was including the total hours for the shift that crossed the day divide and the pay divide.
- FLC-55291/** When creating a Dataview for Timecard Transactions, performance issues occurred.
WFD-2449
- FLC-54982/** In the employee timecard the entry for a holiday credit rule appeared incorrectly as 0 hours, but appeared
WFD-2377 correctly as 8 hours in the Totals tab.
- FLC-54718/** When an hourly employee loaded their dashboard, in particular their timecard tile, there was a performance
WFD-2943 issue due to multiple duplicate SQL queries.

FLC-54501/ Overtime that was denied was being applied towards overtime limits when the Paycode was not configured to
WFD-2317 count towards overtime.

FLC-53612/ Duration Paycodes did not align with the schedule row, causing an extra row to appear in the timecard.
WFD-2193

FLC-53537/ Intermittently, the flanking Sunday would disappear when editing a timecard.
WFD-2185

FLC-53020/ When running a payroll extract integration for 100 or more employees, there was a performance issue.
WFD-2944

FLC-52085/ When entering transfers into a timecard, system-generated out-punches were not added.
WFD-1924

FLC-51478/ When opening the Accruals tab in the timecard, totals and accrual balances were unnecessarily recalculated.
WFD-2887

11/17/18 (R3.2.0)

The issues below were resolved for R3.2.0.

Attendance

FLC-53492/ Leave and Attendance Calendars did not work for the All Calendars Profile.
WFD-2175

Common Business

FLC-54909/ When an email address was added to an employee's People Record and the employee then attempted to
WFD-2364 perform a password reset using their Username, the following error appeared:

"Unable to reset your password Unable to verify email."

Also, the manager needed to enable and then disable "MFA Required" in the employee's People Record in order for the email address to sync to OpenAM.

FLC-54619/ When running the HCM person import for all employees, the following error appeared:
WFD-2330

"Error executing data process; Caused by: Component does not exist: fb24c340-05e6-4d47-be55-65b76f7de189."

FLC-54495/ Workforce Dimensions defines the termination date as the first day an employee is inactive and sets the
WFD-2312 termination at the start of day.

Workforce Dimensions HCM defines the termination date as the last day worked and sets the termination at the end of day.

Because Workforce Dimensions and Workforce Dimensions HCM define termination dates differently, the HCM People Import integration now sets the effective dates of employment status and account status to equal the termination date + 1 day. This allows the HCM Payroll and Accrual Export integrations to include all employees who are active during the correct ranges of dates.

Common Components

[FLC-53538/](#) [WFD-2186](#) The sort order for locations and jobs on the Business Structure was different depending on where you were viewing the list, from an Organizational Set or from Jobs and Business Structure.

Configuration App

[FLC-56961/](#) [WFD-2736](#) When users exported data that was more than 1 MB, the following error appeared after extraction:
"Request Entity too large."

[FLC-53957/](#) [WFD-2240](#) When running a SDM transfer process, the Attendance Policies items returned the following error:
"Request Entity Too Large."

Control Center

[FLC-56099/](#) [WFD-2857](#) If any employee in the Employee Hours by Job report had an expired primary job, the report failed with the following error:
"java.lang.IllegalArgumentException."

[FLC-53999/](#) [WFD-2243](#) Time Off Request (TOR) recommendations did not display for team definitions having recommendations to approve or reject based on the number of team absence quotas.

Information Access

[FLC-54248/](#) [WFD-2284](#) In Dataview Management, when creating a new Business Structure Dataview, when users made changes and click Cancel without saving, the warning message that appeared was incomplete.
"Warning
You will lose all unsaved changes for B if you cancel.
Do you want to proceed?"

[FLC-53892/](#) [WFD-2229](#) A Business Structure Dataview, configured to show data down to the job level, contained a constantly blinking filter icon and blinking scroll bars.

[FLC-53394/](#) [WFD-2148](#) When managers logged into Workforce Dimensions and viewed a chart on their Home Page, the error "No Data to Display" appeared. When the managers then clicks the chart, goes to the Dataview, and refreshed the chart on the Dataview page, the chart showed "No Data to Display" as well.

Integration Hub

[FLC-55408/](#) [WFD-2465](#) An Invalid Server Error message was returned for the Transaction Assistant Private API, `api/v1/ta/failed_import_transactions/process`, when passing an invalid Transaction Type in JSON body.

[FLC-55042/](#) [WFD-2390](#) When users attempted to extract event manager job details using the API, and the event was a system event (silver data), the API failed to extract the details and the following error appeared:
"EVT-MGR-5509 Could not perform the required action. Some error occurred in the system. Contact system administrator."

[FLC-53628/](#) [WFD-2197](#) If an Adjustment Rule was imported or manually updated in the user interface, when a row was added (with the same assignment as the existing assignment but had a later date) this caused the start of the existing assignment to move to a later date and removed all history of the earlier-dated assignment.

Key Performance Indicators

[FLC-57339/](#) [WFD-2821](#) Totals were not appearing in Dataviews despite an earlier fix for this issue.

Leave

[FLC-55381/](#) [WFD-2457](#) The Leave Custom Date Field generated incorrect formatting for the locale in the Leave Document [for example, the date incorrectly displayed in the yyyy/mm/dd (2018-10-18) format instead of M/dd/yyyy (10/26/2018)].

[FLC-55177/](#) [WFD-2431](#) When adding Leave Time to the schedule from a Leave Case, selecting the "Create Open Shift" box under Case Defaults and clicking Submit resulted in the following error:

"Error - Unrecognized property createOpenShift at createOpenShift supplied for request."

[FLC-54813/](#) [WFD-2351](#) The Status/Due Date could not be changed on a leave document if there was no document template attached. The configuration only allowed users to create, save, and use a leave document that did not have a template attached.

[FLC-54812/](#) [WFD-2350](#) When editing an assignment in the Leave of Absence Case Editor and attempting to save, the following error appeared:

"The date format is invalid."

[FLC-53341/](#) [WFD-2142](#) Users were able to enter reserved characters in the name fields of a leave rule which caused issues with Takings. When users attempted to add takings time in a leave case against the rule, the following error appeared:

"Error WFP-01070 The field value has detected a reserved character. Field Name: displayName, Reserve Set: _*%.:;=()[]|#<>&\/ Value: 70/30 Split Sick."

[FLC-52828/](#) [WFD-2048](#) Leave types did not update if a new leave rule was added to an existing case. For example, an employee was assigned a second leave rule that takes effect after the first. There were different leave types configured in the second leave rule that were not in the first assigned rule. The new leave types did not appear; only the existing leave types from the previous leave rule appeared under Other.

Platform

[FLC-56696/](#) [WFD-2685](#) When selecting a source in Setup Data Manager (SDM), the following error appeared:
"SDM-10005: Source/Target system is unavailable."

[FLC-56146/](#) [WFD-2737](#) The Actual Hours were not showing for all employees in a Dataview.

[FLC-56030/](#) [WFD-2582](#) When employees who had been excluded from background processing were resubmitted on the **Application Setup > System Information > Background Processors** page, they were not being included in

background processing and the **System Information** page went blank.

[FLC-55893/](#) [WFD-2901](#) After a 10-minute session, when users attempted to log out, an error appeared.

[FLC-55112/](#) [WFD-2409](#) When reports were run using one of the pay period timeframes, the reports failed and the following error appeared:

"WCO-106163 Unable to resolve Employee-ID for the specified request parameters."

[FLC-54988/](#) [WFD-2381](#) When running the Security Report and selecting a date range larger than 30 days, the error text that appeared in two places was incorrect:

Message 1:

"Security Report Report failed. Difference between start date and end date **should be less than equal to 30 days**.

Would you like to delete this report?"

Message 2:

"Error AR-10002 - Difference between start date and end date **should be less than equal to 30 days**."

In both cases, the message should have been, "...should be less than **or** equal to 30 days."

[FLC-54651/](#) [WFD-2439](#) A tenant was slow, the node was unresponsive, and access logs were missing.

[FLC-54526/](#) [WFD-2658](#) When running domain APIs called via Internal Rest Connector, users were unable to successfully run the process model and view the REST API response in the response window, and the one of the following errors appeared:

"Error This task has failed runtime validation and cannot be completed. Contact your system administrator."

"WTK-113008: Access right violation: you are not allowed to access this employee."

[FLC-54172/](#) [WFD-2452](#) When users logged in using a Federated account, all dates appeared with the US date format.

[FLC-54012/](#) [WFD-2344](#) When switching roles after manager delegation, "invalid date" text displayed instead of the actual date.

[FLC-53983/](#) [WFD-2244](#) When deploying a business process, an internal server error displayed and also appeared in the WFC logs.

[FLC-53889/](#) [WFD-2584](#) When assigning labor categories to an employee, an unexpected error appeared.

[FLC-53387/](#) [WFD-2196](#) Logins to a new tenant using a confirmed good OAuth ID and secret failed due to an inconsistency in the values of the Client Id and Client Secret in the Tenant Management System and OpenAM/WFM.

[FLC-53381/](#) [WFD-2153](#) The Audit Trail "DataSource" field listed an IP address that was not associated with the network in which the punch originated.

- FLC-53058/
WFD-2087 Attempts to run a Universal Person Import integration failed with the following message:
"The value for the property is not valid - Name: licenseTypeName, Value: Manager."
- FLC-52906/
WFD-2065 Timekeeper alerts were re-triggered after an exception was marked or unmarked as reviewed.
- FLC-50847/
WFD-2105 After accepting or rejecting a delegation task, the following error appeared:
"Run time validation."
- FLC-50309/
WFD-2010 After applying a federated authentication type to two users, SSO login was unsuccessful.

Scheduler

- FLC-56728/
WFD-2695 When a Scheduling KPI batch job was running, a sign-off group edit did not complete in a timely manner.
- FLC-55046/
WFD-2391 When accessing **Application Setup > Scheduler Setup > Schedule Planner**, the page was blank and displayed the following error:
"Error Some Unknown Error Occurred. Error Details Not Available."
- FLC-55040/
WFD-2380 The behavior of the Workload Planner was inconsistent with respect to the Budget and Plan components. In Workforce Central, when a Budget value was established by using Add Workload Pattern, the Plan value would mirror this value for each time interval unless overridden by a user (assuming that the user had FAP permission to do so).

In Workforce Dimensions, there was no connection between the Budget and Plan. This had important configuration design implications. When setting up generation of open shifts users need to specify a Budget or Plan as the source for the engine. Previously users could specify a Plan, which would use the Budget value if there was no deliberate change made in the Plan value.
- FLC-54996/
WFD-2386 When attempting to access Workload Setup page, an error appeared, referencing an HTML Framework exception.
- FLC-54933/
WFD-2369 In the Shift Swap Recommendation detail panel, some shifts appeared with end time before start time.
- FLC-54702/
WFD-2335 After adding a new pattern to the Workload Planner, data on the Budget tab did not scroll correctly.
- FLC-54630/
WFD-2332 A Scheduling Shift Swap Approval API returned one of the following errors:
"500 Internal Error Code."
"API-10001 - Some Internal Server Error Occurred."
- FLC-54312/
WFD-2274 The option to select a cost center was visible in the Schedule Planner for a manager even though the Perform cost center transfers function was set to Disallowed in the manager's Function Access Profile (FAP).
- FLC-54247/
WFD-2279 Employee schedules were not rolled out past a month for certain schedule groups even though the configured schedule pattern was set to "Forever" as an end date.

- FLC-53984/
WFD-2246** After running the Schedule Generator, open shifts were created but the shifts were not assigned to the available employees.
- FLC-53802/
WFD-2218** After copying and pasting a shift with a transfer in the current schedule, the transfer displayed Labor Category data but not the Business Structure data.
- FLC-53720/
WFD-2205** When accessing schedules from the Main Menu, the page loaded but sometimes displayed a blank page.
- FLC-53662/
WFD-2656** Default dates were incorrect in Add/Remove Group and Employment Terms (ET) sliders when using any locale policy.
- FLC-52852/
WFD-2689** When users attempted to retrieve WorkloadSpan data, it failed.
- FLC-47652/
WFD-2000** The suite lacked API-level integration support for Healthcare-related extensions.
- FLC-44820/
WFD-723** Schedule Group and the Schedule Group Assignment start and end dates have been added to the HCM Person Import integration pack.

Tenant Management

- FLC-54238/
WFD-2291** Punches and schedule totals for future dates did not display on recently cloned or refreshed tenants. Contact Kronos to run a KPI data seed for the affected tenant and duration.

Timekeeper

- FLC-57590/
WFD-2860** When selecting the Target Hours tab in the Schedule Planner for a Location (for the Current Pay Period or any pay period), the application took several minutes to load the data.
- FLC-56666/
WFD-2680** Transfers were not working in the timecard when they were added to a day that already had a punch.
- FLC-55977/
WFD-2496** Employee timecards were correctly approved and signed off, but the information was not reflected as such in the Dataview and therefore an error message appeared when attempting to run the Dataview.
- FLC-56843/
WFD-2713** When attempting to make a change (unlock/lock) a service account, the following error appeared:
 "WFP-00512 The job assignment must have at least one primary account that includes either: - A primary job.
 - A primary labor account with at least one labor level entry that differs from the unspecified labor level entry."
 The accounts were not associated with any business structure or labor account.
- FLC-55719/
WFD-2504** When viewing a time off request, team absence recommendations did not load.
- FLC-55669/
WFD-2493** When accruals were configured to disallow overdrafts and a Paycode that triggered an overdraft was added in the schedule, the system allowed the overdraft. When adding the same Paycode in the timecard, an overdraft message prevented the time from being entered and saved.

- FLC-55638/
WFD-2488** Slow system performance was noted when opening, editing, or saving some Pay Code Distributions.
- FLC-55212/
WFD-2403** After removing the comment category on an exceptions-related comment, the following error was generated when loading an employee timecard for the current pay period:
"NGUI-00090 Internal Error. Please contact your administrator."
- FLC-55186/
WFD-2455** After entering time on flanking days that did not affect totals within the requested timeframe, rows disappeared from view.
- FLC-55149/
WFD-2411** When the API /v1/timekeeping/setup/employee_pay_codes/{id} endpoint provided a Paycode ID for a combined pay code (for example, /api/v1/timekeeping/setup/pay_codes/123), the following error was returned:
"WTK-180401 Timekeeping setup Paycode service was accessed with a bad reference."
- FLC-55117/
WFD-2415** When a manager was terminated after signing off timecards in a previous pay period, timecard edits were erroneously enabled and an error was generated when accessing the Audit add-on.
- FLC-55113/
WFD-2408** Accrual Paycodes on the Totals tab displayed incorrectly. After reviewing accrual transactions on the Accruals tab and then selecting the Totals tab, the accruals taken Paycodes on the Totals tab were corrected, but if the timecard was refreshed, the accruals taken Paycode totals reverted back to the original, incorrect values.
- FLC-55079/
WFD-2399** When attempting to sign off on Sundays for a large group of employees, the following error appeared:
"Sign off request failed because editing is not enabled. Enable edits and try again."
This issue occurred even though there were no historical corrections displayed on the affected employee timecards.
- FLC-55078/
WFD-2398** The accrual carry-forward for floating holiday was not working correctly and was carrying forward balances the employee did not have.
- FLC-55054/
WFD-2354** A timecard intermittently froze if worked hours past midnight were transferred to a different labor category.
- FLC-54951/
WFD-2373** When selecting a date range greater than a year on a timecard for a single employee, the following error appeared:
"Error NGUI-00090 Internal error. Please contact your administrator."
- FLC-54623/
WFD-2303** After adding a punch on an employee timecard on the first or last day of the pay period, then advancing to another cell or clicking Save, the following error message appeared:
"Error You cannot make this edit because the edit affects totals outside the loaded timeframe. Change the timeframe to include the affected date and try again. Date affected: mm/dd/yyyy."
- FLC-54565/
WFD-2328** The description in the global.OvertimeEqualization.enabled system setting erroneously stated that a restart was required. It also referenced Workforce Central.
- FLC-54552/
WFD-2320** Duration values displayed in the Actual Hours report displayed as numeric values instead of hours and minutes (HH:mm) or decimals format (HH.hh) as defined in the user's Display Profile.

FLC-54550/
WFD-2321 When an employee was assigned to the "All Organizational Groups" organization job set and the employee's timecard included a job transfer, the primary labor categories were not displayed in the Totals add-on.

FLC-54464/
WFD-2305 There was a single employee record in the system without a Primary Job assigned. This is a required field and caused reports to fail.

Attempting to make any changes to the person record to correct the issue resulted in the following error:

"Primary Job and Effective Date are required."

FLC-54436/
WFD-2301 Totalization intermittently failed for some employee timecards (**Application Setup > System Configuration > System Information > Background Processors**).

FLC-54145/
WFD-2268 The sort order for locations and jobs on the Business Structure was not appearing correctly in Employee Timecard Transfers.

FLC-54096/
WFD-2263 When employee timecards included overtime, totalization failed (**Application Setup > System Configuration > System Information > Background Processors**).

FLC-53646/
WFD-2528 In People Information, when attempting to access the Employee Role section, an uninformative error message appeared if the user did not have the appropriate Labor Category Function Access Profile settings enabled.

FLC-53424/
WFD-2164 After updating an Employee Job Transfer Set, the following error was generated:

"Page not found error after updating Employee Job Transfer Set."

FLC-53079/
WFD-2093 After completing payroll sign-off, two employees failed with a 'NULL' exception. When attempting to open the employees' timecards, the following error was generated:

"1654:WFP-00747 A null value was passed as a parameter, null is an invalid parameter value."

FLC-52240/
WFD-1938 When using the default Hyperfind with any Paycode or timeframe, the Hours by Location report failed to generate.

FLC-48328/
WFD-2249 The Configuration Audit report did not display a support user's actual user name.

Universal Device Manager

FLC-54184/
WFD-2276 When two location sets had the same name, the download of location sets from Workforce Dimensions to the Universal Device Manager failed, and the only option in the Device location transfer set drop-down list in the Location Transfer Settings tab of the Application Profile tab was "None."

10/27/18 (R3.1.0)

The issues below were resolved for R3.1.0.

Common Business

FLC-55400/
WFD-2471 The following error appeared when executing payroll without including employees:

"Payroll Export Error indexing document. Could not determine value for Index key: EIN (Record/Elements/EIN)."

[FLC-54710/](#) An HCM Payroll Export rounded Employee hours from Workforce Dimensions Timekeeper incorrectly.
[WFD-2337](#)

Common Components

[FLC-55966/](#) The Manage Leave of Absence tile was not displaying correctly.
[WFD-2549,](#)
[FLC-54239/](#)
[WFD-2553](#)

[FLC-54984/](#) Users experienced intermittent performance issues during a person import.
[WFD-2383](#)

Integration Hub

[FLC-54941/](#) When users attempted to run the "One Time Business Structure Import" integration, it failed with the following error:
[WFD-2368](#)

"This integration failed because it has not completed successfully. If this integration is part of an integration set, the integration set is stopped."

[FLC-54575/](#) When a Hyperfind involved in an integration run returned "No Employees Found," the associated integration completed in Boomi but stalled in the user interface with a status of In Progress.
[WFD-2319](#)

Platform

[FLC-55948/](#) Logins into tenants in WFM10 took as long as 4 to 5 minutes to complete authentication due to a spike in CPU use in the back-end environment.
[WFD-2550](#)

Scheduler

[FLC-54876/](#) When opening the Request Subtype section in Application Setup, the error "A system error was detected. {property\Value}" appeared and prevented users from seeing any of the existing request subtypes within the tenant. If users attempted to create a new request subtype, they were blocked from doing so with the following error, even if the name of the request subtype was unique:
[WFD-2353](#)

"The name of the request subtype must be unique."

[FLC-52672/](#) When creating an Employee Visibility Period with multiple groups, the following error appeared:
[WFD-2384](#)

"Error Some Unknown Error Occurred. Error Details Not Available."

[FLC-45322/](#) The Manage Schedule tile on the home page displays an error when no shifts exist for any employee for the current day.
[WFD-969](#)

Timekeeper

[FLC-54577/](#) For tenants with the Australian Locale, the Holiday table did not display the localized Date format.
[WFD-2307](#)

[FLC-54314/](#) Instead of a timeout warning message, the following error appeared after 30 minutes of timecard inactivity:
[WFD-2294](#)

"NGUI-00092 The token 'a8451185-b517-45ab-a8c3-7ce1bd869afe' provided is invalid."

FLC-54180/ WFD-2290 Data for certain employees failed to totalize and users had to totalize manually from **Administration > Application Setup > System Information**.

FLC-53751/ WFD-2209 After removing a Paycode from a trigger in an adjustment rule (**Application Setup > Pay Policies > Adjustment Rules**) and clicking Save, the Paycode was not removed and was duplicated.

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